

Policy	REIMB-006
Effective Date	09/01/2024
Reviewed/Revised Date	07/12/2024
Next Review Date	07/12/2026
Origination Date	07/01/2024
Originated Department	Medical Management

Custom Diabetic Shoes

Audience
Medical Management, Claims

Purpose
<p>Medical policies provide general support for applying Mountain Health Co-Op member policy document coverage decisions, and the member-specific benefit plan document must be referenced. The terms of the member-specific Policy document may differ from the standard benefit plan based on this medical policy. If there is a conflict between a member-specific policy document and the Mountain Health Co-Op medical policy, the document supersedes this policy. Any person(s) applying this medical policy must identify member eligibility, the member-specific policy document, and related policies or guidelines before applying this medical policy, including the existence of any state or federal guidance. Mountain Health Co-Op medical policies are designed for informational purposes only and are not an authorization, explanation of benefits, or contract. Receipt of benefits is subject to the satisfaction of all terms and conditions of the member-specific policy document coverage. Mountain Health Co-Op reserves the sole discretionary right to modify all policies and guidelines at any time.</p>

Definition
<p>Therapeutic shoes are used for shoes specially designed and constructed to meet the medical needs of an individual with specific medical conditions such as club foot, diabetic neuropathy, or other peripheral neuropathies. These shoes are available only by a prescription from an eligible professional provider. Therapeutic shoes are either custom molded or depth-inlay shoes. Orthotic insoles are custom-made for the patient's feet to ensure proper fit and minimize rubbing and uneven weight distribution, thereby preventing injury.</p>

Policy/Procedure
<p>Mountain Health Co-Op Health Plans will cover one pair (2 units) of diabetic shoes for diabetics diagnosed with diabetes-related peripheral neuropathy and/or arterial insufficiency, using any of the following HCPCS codes A5500 – A5508 per plan year.</p>

Mountain Health Co-Op Health Plans will cover **one pair (2 units)** of custom inserts for diabetics with diagnosed diabetes-related peripheral neuropathy or arterial insufficiency, using any of the following HCPCS codes A5510 – A5514 per plan year.

Mountain Health Co-Op Health Plans does **NOT COVER** therapeutic or custom shoes or inserts in any other circumstance, as current evidence is insufficient to demonstrate the safety and efficacy of this therapy in other populations.

The ICD-10 Code for diabetes-related peripheral neuropathy or arterial insufficiency must be in the first position of the claim.

Applicable Coding

CPT Codes

No Applicable Codes

HCPCS Codes

- A5500** For diabetics only, fitting (including follow-up), custom preparation and supply of off-the-shelf depth-inlay shoe manufactured to accommodate multi-density insert(s), per shoe
- A5501** For diabetics only, fitting (including follow-up), custom preparation and supply of shoe molded from cast(s) of patient's foot (custom molded shoe), per shoe
- A5503** For diabetics only, modification (including fitting) of off-the-shelf depth-inlay shoe or custom-molded shoe with roller or rigid rocker bottom, per shoe
- A5504** For diabetics only, modification (including fitting) of off-the-shelf depth-inlay shoe or custom-molded shoe with wedge(s), per shoe
- A5505** For diabetics only, modification (including fitting) of off-the-shelf depth-inlay shoe or custom-molded shoe with metatarsal bar, per shoe
- A5506** For diabetics only, modification (including fitting) of off-the-shelf depth-inlay shoe or custom-molded shoe with off-set heel(s), per shoe
- A5507** For diabetics only, not otherwise specified modification (including fitting) of off the-shelf depth-inlay shoe or custom-molded shoe, per shoe
- A5508** For diabetics only, deluxe feature of off-the-shelf depth-inlay shoe or custom molded shoe, per shoe
- A5510** For diabetics only, direct formed, compression molded to patient's foot without external heat source, multiple-density insert(s) prefabricated, per shoe

A5512 For diabetics only, multiple density insert, direct formed, molded to foot after external heat source of 230 degrees Fahrenheit or higher, total contact with patient's foot, including arch, base layer minimum of 1/4 inch material of Shore 35 durometer or 3/16 inch material of Shore A 40 durometer (or higher), prefabricated, each A

A5513 For diabetics only, multiple density inserts, custom molded from model of patient's foot, total contact with patient's foot, including arch, base layer minimum of 3/16 inch material of Shore A 35 durometer (or higher), includes arch filler and other shaping material, custom fabricated, each

A5514 For diabetics only, multiple density inserts, made by direct carving with cam technology from a rectified cad model created from a digitized scan of the patient, total contact with patient's foot, including arch, base layer minimum of 3/16 inch material of shore a 35 durometer (or higher), includes arch filler and other shaping material, custom fabricated, each

ICD-10

E08.40 Diabetes mellitus due to underlying condition with diabetic neuropathy, unspecified

E08.41 Diabetes mellitus due to underlying condition with diabetic mononeuropathy

E08.42 Diabetes mellitus due to underlying condition with diabetic polyneuropathy

E08.51 Diabetes mellitus due to underlying condition with diabetic peripheral angiopathy without gangrene

E08.52 Diabetes mellitus due to underlying condition with diabetic peripheral angiopathy with gangrene

E08.59 Diabetes mellitus due to underlying condition with other circulatory complications

E08.610 Diabetes mellitus due to underlying condition with diabetic neuropathic arthropathy

E08.51 Diabetes mellitus due to underlying condition with diabetic peripheral angiopathy without gangrene

E08.618 Diabetes mellitus due to underlying condition with other diabetic arthropathy

E09.40 Drug or chemical induced diabetes mellitus with neurological complications with diabetic neuropathy, unspecified

E09.41 Drug or chemical induced diabetes mellitus with neurological complications with diabetic mononeuropathy

E09.42 Drug or chemical induced diabetes mellitus with neurological complications with diabetic polyneuropathy

E09.51 Drug or chemical induced diabetes mellitus with diabetic peripheral angiopathy without gangrene

E09.52 Drug or chemical induced diabetes mellitus with diabetic peripheral angiopathy with gangrene

E09.59 Drug or chemical induced diabetes mellitus with other circulatory complications

E09.610 Drug or chemical induced diabetes mellitus with diabetic neuropathic arthropathy

E09.618 Drug or chemical induced diabetes mellitus with other diabetic arthropathy

E09.621 Drug or chemical induced diabetes mellitus with foot ulcer

E09.622 Drug or chemical induced diabetes mellitus with other skin ulcer

E10.41 Type 1 diabetes mellitus with diabetic mononeuropathy

E10.42 Type 1 diabetes mellitus with diabetic polyneuropathy

E10.51 Type 1 diabetes mellitus with diabetic peripheral angiopathy without gangrene

E10.52 Type 1 diabetes mellitus with diabetic peripheral angiopathy with gangrene

E10.59 Type 1 diabetes mellitus with other circulatory complications

E10.610 Type 1 diabetes mellitus with diabetic neuropathic arthropathy

E10.618 Type 1 diabetes mellitus with other diabetic arthropathy

E10.622 Type 1 diabetes mellitus with other skin ulcer

E11.41 Type 2 diabetes mellitus with diabetic mononeuropathy

E11.42 Type 2 diabetes mellitus with diabetic polyneuropathy

E11.51 Type 2 diabetes mellitus with diabetic peripheral angiopathy without gangrene

E11.52 Type 2 diabetes mellitus with diabetic peripheral angiopathy with gangrene

E11.59 Type 2 diabetes mellitus with other circulatory complications

E11.610	Type 2 diabetes mellitus with diabetic neuropathic arthropathy
E11.618	Type 2 diabetes mellitus with other diabetic arthropathy
E11.621	Type 2 diabetes mellitus with foot ulcer
E11.622	Type 2 diabetes mellitus with other skin ulcer
E13.40	Other specified diabetes mellitus with diabetic neuropathy, unspecified
E13.41	Other specified diabetes mellitus with diabetic mononeuropathy
E13.42	Other specified diabetes mellitus with diabetic polyneuropathy
E13.51	Other specified diabetes mellitus with diabetic peripheral angiopathy without gangrene
E13.52	Other specified diabetes mellitus with diabetic peripheral angiopathy with gangrene
E13.59	Other specified diabetes mellitus with other circulatory complications
E13.610	Other specified diabetes mellitus with diabetic neuropathic arthropathy
E13.618	Other specified diabetes mellitus with other diabetic arthropathy
E13.621	Other specified diabetes mellitus with foot ulcer

References	
1.	Optum 360, LLC (2024) Optum 360 Encoder Pro for Payers Professional.
2.	American Diabetes Association Diabetes Care https://care.diabetesjournals.org/content/27/7/1774

Vendors
<ul style="list-style-type: none"> Health Plan Services (HPS)

Review/Revision/Approval History	
Date	Description
07/01/2024	New Policy

Disclaimer

This document is for informational purposes only and should not be relied on in the diagnosis and care of individual patients. Medical and Coding/Reimbursement policies do not constitute medical advice, plan preauthorization, certification, an explanation of benefits, or a contract. Members should consult appropriate healthcare providers for medical advice, care, and treatment. Benefits and eligibility are determined before medical guidelines and payment guidelines are applied. Benefits are determined by the member's benefit plan, effective when services are rendered.

The codes for treatments and procedures applicable to this policy are included for informational purposes. Including or excluding a procedure, diagnosis, or device code(s) does not constitute or imply member coverage or provider reimbursement policy. Please refer to the member's contract benefits in effect at the time of service to determine coverage or non-coverage of these services as they apply to an individual member.

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