PROVIDER WEBSITE, OR PROVIDER PORTAL?

Topic	Provider Website (No Login Needed)	Provider Portal (Login Required)
Contact information for questions about the Provider Portal		✓
Contact and general information for Provider Relations, Contracting, and Credentialing	✓	
Contact information for all CO-OP Departments	✓	
Member eligibility, detailed benefits, year-to-date accumulators		✓
Services/Codes that require prior authorization	✓	✓
Prior authorization guidelines	✓	✓
Prior Authorization Request form	✓	✓
Responses to prior authorization requests		✓
Overview of Electronic Data Interchange (EDI) transactions	✓	
Review claims and payments (claims must be submitted via EDI or paper)		✓
Complete Compliance tasks		✓
Upload medical documentation		✓
View rosters of members whom you treat		✓
Correspond with Care Managers or Customer Service		✓
Update clinic or provider demographic information	✓	✓
Provider Directory search	✓	✓
Healthwise Knowledgebase and Code Lookup tools		✓
Educational resources, such as Clinical Practice Guidelines, Medical and Pharmacy Policies, Provider Manual, Provider Connection newsletter, and all forms that do not include PHI	✓	
Pharmacy information and formularies	✓	

We're here to help you find the information you need. Feel free to reach out to us at 855-447-2900.

» **Provider Website**: https://mountainhealth.coop/providers/

» **Provider Portal**: https://mhc.healthtrioconnect.com/app/index.page